



Warranty Claim Form

Claim Date:

Customer Info.

Capacity (kW)		Invoice No.	
Contact Person		Phone No.	
Email			
Site Address			

System Details.

Inverter

Brand		Model	
Serial No.		Installation date (DD/MM/YYYY)	
PV module type		Number of strings	
PV voltage		AC voltage	

Battery system

Brand		Model	
Serial No.		Installation date (DD/MM/YYYY)	

Fault Description:

Customer Remark:

Call Center: 1300 208 962
Service Email: support@chelion.com.au

[Shanghai Chelion Renewable Technology Co., Ltd.] (“Chelion”) gives the limited standard Warranty Terms (the “Warranty”) and Extended Warranty (“Extended Warranty”) for Chelion’s specific Products. Chelion’s Warranties are only provided to the original purchaser of the Battery (Purchaser), where the purchaser is a distributor, solar retailer or Clean Energy Council accredited electrician (Installer), who on-supplies the Battery to another party, to that other-party (End-User). Chelion’s Standard Warranties are not otherwise transferable.